

MANAGED SERVICES

OVERVIEW

The task of providing 24x7 management of customer business systems can be daunting and expensive to support, especially when IT Managers are being confronted with increased demand for performance in an enterprise with complex technologies while operating under reduced budgets.

As organization's network reliability requirements increase, so does the need for dependability, performance and security. Kovarus fills those needs by providing the expertise, management capabilities, integrated services and industry knowledge to help build and maintain a better network. Your network, in turn, will help you build a better business. As an extension of your IT staff, we immediately recognize and troubleshoot failed or compromised hardware and rapidly investigate any degradation in security protection. Your staff is able to continue their strategic focus while relying on Kovarus for the day-to-day tactical support of the network. Kovarus is focused on providing a full-service of specialized managed services to fit customers' needs including:

- Private/Hybrid/Public Cloud
- Collaboration
- Compute & Storage
- Security
- Smart Assist
- Dedicated Account Consultant

About Kovarus

Kovarus is a systems integrator that helps companies modernize and automate IT. We enable businesses to transform their IT service delivery to help them accelerate innovation and deliver cost-effective business outcomes. Kovarus has helped some of the greatest companies in the world by leveraging the Kovarus Solutions Portfolio of best-in-class technologies and services to deliver business services faster, at scale and more effectively to provide them a competitive advantage. With an extensive array of elite technical certifications and credentials, leading technology partners continually recognize Kovarus for its commitment to excellence and its focus on delivering exceptional customer service. To learn more, please visit www.kovarus.com.

KEY BENEFITS

- SLA driven — 24x7x365 live support
- Monitor performance metrics
- Respond to fault alerts and resolve them
- Manage adds, moves and changes
- Navigate vendor support services as required
- Provide & coordinate onsite remediation
- Monthly reporting

THE KOVARUS ADVANTAGE

- Experts in modernizing and automating IT
- Premier partner of leading technology companies
- Extensive array of certified specialists
- Broad industry experience
- Multi-vendor technology expertise
- Proven methodologies to help accelerate business through IT

TAKE THE NEXT STEP

For more information, please contact Kovarus at (800) 454-1585 or email us at sales@kovarus.com